**Qualtrics 101**

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**Technical Support**

Contact UGA EITS Help Desk at [helpdesk@uga.edu](mailto:helpdesk@uga.edu) or by phone at 706-542-3106

**Qualtrics Support**

Phone or e-mail assistance from Qualtrics is available during their normal business hours, **9:00am - 8:00pm** Eastern Standard Time **Monday-Friday** (except holidays). Qualtrics will respond to support request calls or e-mails based on the order by which they are received.

* **Telephone (Toll Free)**: 1-800-340-9194
* **Email**: [support@qualtrics.com](mailto:support@qualtrics.com)

**Online Training**

Extensive online training material is available at [Qualtrics Survey University](http://www.qualtrics.com/university/researchsuite).

* <https://www.qualtrics.com/support/>
* YouTube Videos: <https://www.youtube.com/user/QualtricsSoftware>
* The training material will help you to master Qualtrics in minimum time.
* A number of pre-recorded training sessions, as well as additional resources (such as "Free eBooks" and "Research Helps") can be accessed at this site.

 